



Upper Elementary Technical Support

Monday – Friday 8:00 am to 3:30 pm



Technology issues we may help you get through:

- ✓ Logging into Google Classroom with email/password
- ✓ Username/password for school programs
- ✓ School laptops having hardware/software issues. (Examples: freezing up, won't start, won't shut off...)
- ✓ Issues connecting to CRST Telephone Authority Wi-Fi

Technology issues we may **NOT** get you through:

- Limited Wi-Fi support
- Servicing in home internet or Wi-Fi
- Getting personal computer to operate

Call your student's secretary and provide them details of your technology issues so they may direct your call as needed:

- ✓ 2nd, 3rd, 4th Grade: Lori Martin 605-964-2702 or 605-964-4911 ext. 111.
- ✓ 5th, 6th Grade: Paula Jensen 605-964-2702 or 605-964-4911 ext. 246.

If you reach voicemail, leave your **name, number, and short message** and we will get back to you shortly to help resolve any technology issues.

Homework & Technical Support after School Hours

Monday – Thursday 4:00pm to 7:00pm

Need Help with school work and need a little guidance? Please call: 605-964-2702 or 605-964-4911, ext. **204, 207, 208. Or 209.** If we do not answer right away or get voicemail this means we are on the line assisting others. Please leave your **name, number, and short message** describing what subject your student needs help with or technology issues and we will gladly give you a call back.